Any Questions?

If you have questions about any aspect of the specimen collection or shipping process, please feel free to contact us:



Phone our friendly customer service team is available Monday through Friday 8am-5pm CST at 800-288-0383



Email | CustomerService@MosaicDX.com



For online instructions use the QR code or visit mosaicdx.com/instructions







Collection Instructions: H. Pylori or Zonulin Test

Your practitioner has ordered this test because analysis of stool can aid in the assessment of H. Pylori and Zonulin. Mosaic Diagnostics is here to help you take this next step.

Test Kit Contents

Start by identifying these elements of your test kit.

If you are missing or have expired components contact Mosaic Customer Service at 800-288-0383.



Test kit box



Clear biohazard zip-lock bag



Collection tray



Silver thermo bag



Absorbent packing sheet



Shipping laboratory pak



Disposable gloves



White-top vial



Ice pack (place flat in freezer immediately)

Before You Start:

Please read all of the directions, and familiarize yourself with the collection procedures. If you are taking antifungal or antibiotic medications, finish the course of medication, and then wait three days before starting this collection. Refrain from taking digestive enzymes, antacids, and aspirin for two days prior to and during the specimen collection, unless otherwise instructed by your physician. Never discontinue prescription medications without first consulting your physician.

Let's Get Started



Complete the information on the barcode sticker AND the vial by writing the patient name, date of birth, and collection date. Place the barcode sticker on the vial, ensuring information written on the vial is visible. Use blue or black ink from a ball-point pen – do not use felt-tipped pens or dry-erase markers.

Note: Unlabeled samples will be rejected.



Put on a glove and gather your specimen in the collection tray. **Do not allow urine or** water to touch sample.



Add bits of your sample to the vial using the spoon attached to the lid, taking pieces from different parts of the specimen until it reaches the fill line.



Seal the vial and place in freezer for a minimum of 6 hours.



Dispose of remaining specimen and collection materials. Do not flush the tray

Preparing the Package



Ensure the frozen vial is labeled and tightly sealed. Place the white-top vial into the clear biohazard zip lock bag and seal it.







Place the clear biohazard zip-lock bag and the frozen ice pack into the silver thermo bag.











3 Seal the silver thermo bag and place in the test kit box.







4 Place the test kit box in the shipping laboratory pak.







Locate the shipping instruction card for details on how to ship.

Samples must be shipped on a **Monday, Tuesday, or Wednesday** (outside the US, Monday or Tuesday). If you collect on the weekend, hold until Monday to ship.