

Shipping Information Within the United States

- Your sample(s) should already be packaged into either the Test Kit Box or the Purple Bubble Mailer. If not, please refer to your collection instructions.
- The provided shipping materials are prepaid, and no additional fees will need to be provided to UPS. If UPS attempts to bill you for shipping costs, please contact our staff for assistance at 800-288-0383. Mosaic Diagnostics is not responsible for any payments made directly to UPS.

As a friendly reminder, test kits should only be shipped Monday-Thursday except for the stool collections, which should be shipped no later than Wednesday.



• For Collections in the Test Kit Box:



Place Test Kit Box into the Laboratory Shipping Pak and seal. You are now ready to ship!



• For Collections in the Purple Bubble Mailer:



Your shipping label is attached, and you are ready to ship!

- Take packaged sample(s) to a UPS Store. Do not use a UPS dropbox. Visit www.ups.com/dropoff to help find a location near you. You may also request a UPS pick-up by calling 800-742-5877. Let them know that you need to schedule a pick-up using a return label.
- Take note of the tracking number for your assurance.