



**MOSAIC™**  
**DIAGNOSTICS**  
*Formerly Great Plains Laboratory*



## Shipping Information Outside the United States

- **Your sample(s) should already be packaged** into either the Test Kit Box or the Purple Bubble Mailer. If not, please refer to your collection instructions.

As a friendly reminder, test kits should only be shipped Monday-Wednesday, except for the stool collections, which should be shipped no later than Tuesday.



- **Complete the Shipping Documents:**

- **Commercial Invoice** is required for customs. You will find 3 completed copies in the kit with your samples. If these are not present, you can download at [MosaicDX.com/shipping](https://MosaicDX.com/shipping).

- **Declaration of Biological Shipments**

(required for India and Australia only)

- Please list MosaicDX as the "consignee," indicate that the sample is for "lab research/human non-infectious," and specify the type of sample (i.e., urine, hair, stool, etc.)
- On the second page, you should enter your information as "declarant." This includes your name, contact information, and email address as directed.

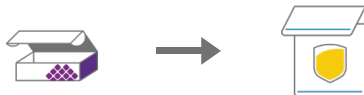


For additional details regarding Customs Documents and shipping estimates, scan the QR Code or visit [MosaicDX.com/shipping](https://MosaicDX.com/shipping)

- **Shipping charges will be assessed once the test kit(s) arrive to MosaicDX.**
  - Shipping costs and test costs (unless prepaid) will be billed to the credit card that you supply. For shipping estimates, scan the QR code on page 2.
  - Shipping charges are established by UPS and may vary by country and subject to change without notice.
- **Always use the official MosaicDX Shipping Label**
  - If your shipping label is missing or damaged, contact MosaicDX at [customerservice@mosaicdx.com](mailto:customerservice@mosaicdx.com). Incorrectly labeled packages may be delayed or rejected by US Customs.
  - MosaicDX cannot be liable for international shipments that are lost or delayed for any reason.

- **For Collections in the Test Kit Box:** 

Place Test Kit Box into the Laboratory Shipping Pak and seal.



Attach the clear shipping pouch to the outside of the Laboratory Shipping Pak, where it will not interfere with the label. Place the Commercial Invoice and any other required shipping documents inside this clear pouch. You are now ready to ship!

- **For Collections in the Purple Bubble Mailer:**



Attach the clear pouch to the outside of the bubble mailer, where it will not interfere with the label. Place the Commercial Invoice, and any other required shipping documents inside. You are now ready to ship!

- **Take packaged sample(s) to a FedEx dropoff location.** Do not use a dropbox. Visit [www.fedex.com](http://www.fedex.com) to help find a location near you. You may also request a FedEx pick-up by visiting [FedEx.com](http://FedEx.com).
- **Take note of the tracking number for your assurance.**